



Story Spotlight:
[AT&T to Retire Traditional
Landlines by 2029 \(Except in This
State\)](#)

December 17, 2024

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Highlights

[On-Demand Print & Merch is BIG Business for Private Equity –
November 2024 M&A Activity](#)

[October Shipments: Pinch Us, We're Dreaming](#)

[OpenAI Rolls Out ChatGPT Search Features to All Users](#)

[2024 Trends in the Printing Industry: A Year of Innovation,
Consolidation, and Frustration](#)

[Two Sides Global Campaign Reports Rising Greenwashing Cases](#)

['My job is to worry': Google DeepMind COO Lila Ibrahim on the
responsibility of building AI](#)

Industry News

[Quadient Named a Worldwide Automated Document Generation
and CCM Leader by IDC](#)

[PGSF Elects New Board Members](#)

[Messagepoint Named a Leader in IDC MarketScape Reports for
Intelligent CCM and Automated Document Generation](#)

[Applications Now Open for Intergraf's 2025 Young Talent Award](#)

[Carbon Balanced Paper Accepted into USPS Sustainability Promotion Program](#)

Blogs

[Drive Hyper-Personalization in Customer Communications with Automation and CCM](#)

[Evaluating Market Research: How to choose the right AR automation solution for you](#)

[The Door Isn't Closed Until You Close It!](#)

[Context in Communication is King](#)

Upcoming Webinars

Wednesday, February 19 at 1pm ET - [Mayo Clinic Improves Customer Service and Realizes Thousands in Postal Savings](#) - *Sponsored by Solimar Systems*

EDP News

Congratulations to **Linda McDaniel, M-EDP** on completing her 25 year recertification which earned her a Lifetime EDP status!

Crawford Technologies sponsored their employees for the Xplor EDP Challenge and now eight more employees have received their EDP certification so far in 2024. Several others are working toward their EDA designation or EDP certification as well.

Interested in sponsoring an EDP Challenge for your employees? Contact edp@xplor.org.

[Learn more about the Xplor Certification Program here.](#)

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